

DATAMEM SOFTWARE SOLUTIONS

PRESENTS

CLIENTS RELATIONS MODULE

VERSION 1.1

LOGIN EXIT

DATA MEMORY

CRM

LOGIN: CRM

CRM-DATAMEM

USER NAME

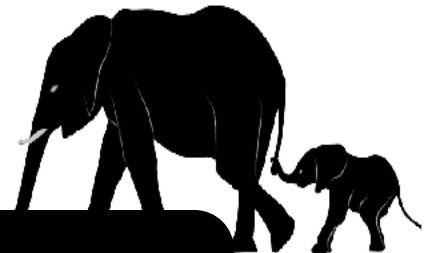
PASSWORD

LOGIN CLOSE

By logging into this software and using, you hereby agree to the terms of use issued by Datamem Software Solutions

[Read them here](#)

YOUR SOFTWARE LICENESE EXPIRES ON: 08-May-2012



CRM LOG IN

Tel : (031) 462 1920

Fax : 086 6104 824 / (031) 462 1922

E.Mail : datamemdbn@iafrica.com

Website : www.datamemory.co.za

Recent Tasks

Description
5646
abc
test task

View

Recent Support Queries

Description
Purchases Orders
Invoice & Age Analysis
Creditors Quick Invoice

View

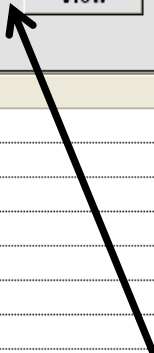
Recent Conversations

Description
test
CRM Launch Date

View

Other things that might interest you

Description	Done By



THE MAIN WINDOW PROVIDES UP-TO-THE-SECOND UPDATES ON CURRENT TASKS.

Add

Name	Contact
2003 COMPUTERS	Pauline
456	
ACCOUNTING DIRECT	Gerhar
ACUTTS	Irene
ADVANCE GLASS AND	Salome Govend
AETHYR I.T.	
AFRICAN EASTERN	
AGRICULTURAL HARDWARE	Althea
ALLIED	Rasiar

Appointment Actio

Search Clients

CRM Chat: Add comment

TOPIC DISCUSSION

Comment Please dont type a essay.

What Others Say Add Close

Date	Done By	Comment
2011-11-17-06	Bernie	good work
2011-11-17-06	Bernie	hello
2011-11-17-06	Bernie	Dont forget due date
2011-11-17-06	Bernie	Due on friday
2011-11-17-06	Bernie	All is good
2011-11-17-06	Bernie	15:00 thurs
2011-11-17-06	Bernie	Good day

Find

Stat

- Active
- Active
- Active
- Active
- Active
- Active
- Active
- In-Active

COMMENT ON CURRENTLY OPEN TOPICS AND SHARE YOUR VIEWS

Add

Search Clients

Name: Country:
Contact: City:
Type: Group: Find

Name	Contact Person	Tel.	Fax	Email	Website	Country
Datamem software solutions	Frank	031 462 1920		datamemdbm@iafric	www.datamemory.co.za	South Africa

Appointment Actions

Modify

Email

SMS

Visit Site

Print

CLIENT CONTROL SYSTEM

Add

Search Criteria

Organization: Datamem Software Done By: Status: Type:

Find

Code	Desc.	Organization	Type	Done By	Status
CSD00048	Support call	Datamem Software Solutions	CUSTOMER SERVICE	Bernie	Open

Respond

Modify

Print

CREATE SUPPORT QUERIES

CRM Setup: Staff Details

CRM STAFF DETAILS

Personal | Contact | Notes

Postal Address

Physical Address

Work #: Email:

Home #: Skype:

Cell #: Country:

Fax #: Language:

Recent Conversations

Description

CRM Launch Date

Done By

ADD NEW STAFF
DETAILS INTO CRM

Recent Tasks Recent Support Queries Recent Conversations

CRM Stock: Stock Details

CRM STOCK DETAILS

Main | Prices | Additional Obsolete (No longer being sold)

Code Name

Code: Auto Code

Barcode:

Name:

Group:

Sub-Group:

Status:

Units:

Code	Name

By

ADD STOCK PRODUCTS INTO CRM

Appointments

[MAIN]

Type

Contact

Location

Subjects

Status

App Date

App Time

Description

DELETE SAVE

NB: Date format (dd-mm-yyyy)

Subject	Status	Date	Time	Description	Role
Meeting Equipment	Current	11-12-2011	17:00	Meeting for purchase of equipment	
test	Cancelled	12-11-2011	19:00	testing this form	4A14ED3C-91
Doctor appointment	Current	11-09-2011			
Personal	Current	11-09-2011	10:00		
		10-12-2010			B9307B1C-70
		12-10-2000			AC02AD05-34
1	Cancelled				A6696207-DF

Find

Stat

- Active
- Active
- Active
- Active
- Active
- Active
- Active
- Active
- In-Active

SCHEDULE APPOINTMENTS

Log Off

Exit

CampaignReport

GUPTA Report Builder - Reports\SimpleDefault\CAMPAIGN REPORT.QRP

File View Print

Print

CAMPAIGN REPORT

Campaign Name	Start dt	End dt	Period	Man Name	Man Email	Man Cell
Xmas	2011-01-12-	2011-12-12-	2weeks	Pam	pam@testdata.com	082542145
	2010-12-10-	2010-12-10-				

PRINT
CAMPAIGN
REPORT

THANK YOU FOR VIEWING

Tel : 031 462 1920

Cell : 078 517 6492

Fax : 0860 101 824

Email : datamemdbn@iafrica.com

Website : www.datamemory.co.za

THE END